## 125-2-4-.23 Offender Grievances.

The vast majority of offender grievances are resolved directly and promptly. In those cases where an offender grievance is not resolved at the initial level, the Warden/ Superintendent shall follow the established procedure whereby an offender who is convinced that he has a legitimate grievance is provided a reasonable opportunity to present in writing or discuss his allegations until a resolution of the alleged problem, consistent with the developed facts, has been achieved.

Authority Ga. Constitution 1983, Art. XI, Sec. I, O.C.G.A. Secs. 42-2-11, 42-5-51, 42-5-53, 42-5-59, 42-10-2. **History.** Rule entitled "Offender Grievances" adopted as R. 415-2-4-.23. F. Nov. 14, 1984; eff. Dec. 4, 1984, renumbered as R. 125-2-4-.23 of same title. F. June 28, 1985; eff. July 20, 1985, as specified by the Agency.